



OPERATOR LOGBOOK

 **FirstStep.ai**

PRODUCT BROCHURE
v2025.01

Product Overview

Product Summary

The Operator Logbook is a tool for tracking and managing log entries. It streamlines activity monitoring, updates, and reviews, ensuring efficient workflows. This application enhances traceability, collaboration, and transparency for improved organisational outcomes.

Benefits

Provides structured records, enhances collaboration, maintains audit trails, and ensures accountability. Improves transparency, supports traceability, resolves issues effectively, and delivers clear, actionable insights for better decisions.

Unique Selling Points

1. **Event Tracking:** Captures critical and non-critical events with timestamps and details.
2. **Categorisation:** Groups events by type (e.g., IT, Production) for easier management.
3. **Priority Highlighting:** Marks urgent events with priority levels for quick action.
4. **Progress Visibility:** Monitors statuses (Open/Closed) to track resolutions.

Key Features

- Structured log entries with detailed event descriptions, timestamps, and categories.
- Priority indicators for focused attention on critical events.
- Advanced search and filters for targeted data analysis.
- Source and server details to identify event origins for precise troubleshooting.

Category	Line Number	Description	Priority	Status
Production	L09-01	[2025-01-15 03:36:27]: Crates not running for the last 2 hours. [2025-01-15 09:36:27]: Crates not running for the last 4 hours. [2025-01-15 09:36:27]: Crates not running for the last 8 hours. [2025-01-15 13:36:27]: Crates not running for the last 12 hours. [2025-01-16 01:36:30]: Crates not running for the last 24 hours. [2025-01-17 04:21:27]: Crates resumed on conveyor.	Major	Closed
Production	L09-01	[2025-01-17 04:07:14] Critical alert for Main service [2025-01-17 04:09:49] Alert resolved.	Critical	Closed
Production	L08-01	[2025-01-16 15:21:27]: Crates not running for the last 2 hours. [2025-01-16 17:21:27]: Crates not running for the last 4 hours. [2025-01-16 21:21:27]: Crates not running for the last 8 hours. [2025-01-17 01:21:27]: Crates not running for the last 12 hours.	Major	Open
Production	L08-01	[2025-01-16 13:08:43] Critical alert for Main service [2025-01-16 13:09:44] Alert resolved.	Critical	Closed
Production	L08-03	[2025-01-16 00:51:27]: Crates not running for the last 2 hours. [2025-01-16 02:51:27]: Crates not running for the last 4 hours. [2025-01-16 04:06:27]: Crates resumed on conveyor.	Major	Closed
Production	L08-04	[2025-01-16 00:51:27]: Crates not running for the last 2 hours. [2025-01-16 02:51:27]: Crates not running for the last 4 hours. [2025-01-16 04:06:27]: Crates resumed on conveyor.	Major	Closed
Production	L09-03	[2025-01-16 01:36:30]: FCI EDGE device offline. [2025-01-16 03:36:31]: FCI EDGE device online.	Critical	Closed
Production	L09-01	[2025-01-16 01:36:27]: FCI EDGE device offline. [2025-01-16 03:36:27]: FCI EDGE device online.	Critical	Closed
Production	L09-01	[2025-01-16 03:25:48] Critical alert for Server connection [2025-01-16 03:26:48] Alert resolved.	Critical	Closed
Production	L09-03	[2025-01-16 03:25:37] Critical alert for Server connection [2025-01-16 03:26:38] Alert resolved.	Critical	Closed

